

## NOTICE OF NON-DISCRIMINATION

CROWN HOME HEALTH CORP. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). CROWN HOME HEALTH CORP. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity).

### CROWN HOME HEALTH CORP.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages
- If you need these services, contact Dominic Mendoza

If you believe that CROWN HOME HEALTH CORP. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

- Dominic Mendoza
- 1411 Rimpau Ave., Suite 204, Corona CA 92879
- Telephone: 951 734 1200,
- [info@crownhhcare.com](mailto:info@crownhhcare.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Dominic Mendoza is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)